

# COS Billing, LLC

Medical Billing Services for Practitioners and Agencies

cosbilling@gmail.com

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## 2025 Brings Reviews and Changes

### 1099's for 2024

The insurance companies send the 1099's directly to you, the provider. If the address has changed, it should be updated with the insurance company.

We cannot obtain 1099's from Medicare or the commercial insurance companies. Please confer with your tax advisor for any questions and/or information from insurance companies.

### Office Business

Texts messages received on weekends and after 4pm on weekdays will not be answered until the next business day. Please identify yourself in the body of the text messages as we do not cross-reference phone numbers.

### Billing Formats

Please use the Patient Dates of Service Transmission Form or a format that lists patient names and dates on one page. To streamline our billing, we will not print individual patient pages.

We cannot go back more than one year for information. If a patient returns after a lengthy period, please resubmit their complete information. We cull information after one year as listed in the Business Associate Agreement.

If a patient has new insurance, we need the information at the time we receive dates to be filed. Please do not assume we will have the information on file or that we can go back to retrieve what was sent to us previously.

### Insurance Websites

We have always tried to help providers obtain needed information. During the past year, the insurance companies have not permitted us to do to that. The insurance companies are requiring the providers to do it themselves. As a provider, you will need to register with the various websites to obtain the needed information.

### Deductibles (Reprise)

Both in-network and out-of-network deductibles began again on January 1, 2025.

The updated Medicare deductible for 2025 is \$257.00.

### Medicare and Telehealth Update

Because there has been some discrepancy surrounding this topic, we cannot provide any information. We are not able to provide updated information as to billing requirements.

Discuss with your colleagues and organizations how best to code accordingly.